

Mr. Richard Smart, CEO
Michael Levinson, Chair of the TICO Board of Directors
Travel Industry Council of Ontario (TICO)
55 Standish Court, Suite 460
Mississauga, ON L5R 4B2

Dear Richard and Michael,

As you are aware, the Canadian Association of Tour Operators (CATO) and the Association of Canadian Travel Agencies (ACTA), are directly involved in the Ontario Travel Industry and appoint representatives to the Travel Industry Council of Ontario (TICO) Board of Directors annually. TICO is currently undertaking the "largest review of its funding framework and fee structure since inception". Given the significance of this initiative and the impact to each of our respective Association members, the two industry associations request a copy of the **business case** that supports any recommendations before it is submitted to the TICO Board of Directors for its approval, and then to the Ontario Minister of Public and Business Service Delivery.

In full transparency, any supporting documentation such as surveys, the comparative scan, financial data, and other relevant information should accompany the business case to allow a full understanding of the proposed future funding framework.

Following receipt and review of the documents, we recommend a meeting with you to discuss the business case and supporting documentation.

Our industry associations strongly believe that a **legislated consumer contribution system** must be implemented to ensure sustainability and quality consumer protection.

We trust that you will accept the appropriateness of our request.

Best regards,


Jean Hébert, Executive Director
CATO


Wendy Paradis, President
ACTA